



Are you suffering from chronic stress caused by a dread of ...
“Unproductive Meetings”?

Come to our One Day Design Team / Human Factors Course facilitated by Simon Dodds and Kate Silvester.

In just **ONE DAY** we can teach you a tested approach which will help your stress **MELT AWAY**. We use the principles of Improvement Science to help you **DIAGNOSE** the root causes, **DESIGN** effective solutions and **DELIVER** fun and productive meetings.

This intensive hands-on course is designed for operational managers, department managers, service leads, programme management teams, transformation teams, clinicians, allied health professionals, clinical scientists, executives and commissioners.

The One Day Course provides a proven path to develop practical skills:

1. Build situational awareness and clarify individual intention and common purpose.
2. Deepen understanding of the human factors underpinning Improvement-by-Design.
3. Diagnose the cultural and technical barriers to system-wide improvement.
4. Rank issues and map causal pathways to identify the “intervention sweet spots”.
5. Work more productively and collaboratively to generate “wise” decisions.

The One Day Course is designed for individuals and small groups who want to build microsystem design teams that are effective, productive, fun and rewarding.

Productive microsystems are the foundation on which world class organisations are built. They are the building blocks. They amplify the strengths of the individual members and provide fertile ground for individual development and group innovation.

Please see over for further details ...

To register and book on-line please visit:
www.improvementscience.net/workshops

Course Information

Location:	Moor Hall Hotel, Sutton Coldfield, West Midlands. http://www.moorhallhotel.co.uk
Time:	09:30 – 16:30
Dates:	Visit http://www.improvementscience.net/workshops
Benefits:	<i>More engaged staff. More productive meetings. More innovation and improvement. More fun.</i>
Cost: (ex VAT)	£240 (ex VAT) and includes the One Day Workshop, refreshments, lunch and the Course Manual. <i>Special rates are available for delegates who wish to come to the pre-workshop dinner and to stay overnight.</i>
Preparation:	Delegates are encouraged to explore the on-line sources of information via http://www.improvementscience.uk On confirmation delegates are provided with access to the first part of the Improvement Science Practitioner (ISP-1) on-line course.
Equipment:	None

Why has this One Day Workshop been developed?

Experience shows that the most effective way to deepen understanding and develop skills is through a three-phase process called See–Do–Teach.

This practical course is designed for those who want to **See** for themselves how design teams work and to practice using the 6M Design® framework in a facilitated, formative and fun context.

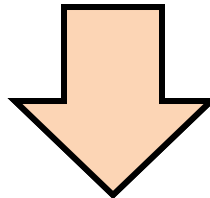
The experience builds the confidence and competence needed to **Do** it in the real-world, and then to deepen understanding further by **Teaching** others.

Email: chips@improvementscience.net

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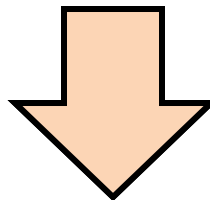
Foundations of Improvement Science in Healthcare

<http://www.improvementscience.net/fish>



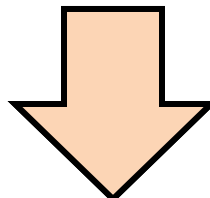
One Day Workshop on Flow Design

<http://www.improvementscience.net/workshops>



One Day Workshop on Design Team / Human Factors

<http://www.improvementscience.net/workshops>



Improvement Science Practitioner (Level 1)

<http://www.improvementscience.net/isp>

To explore the on-line resources please visit:

www.improvementscience.net